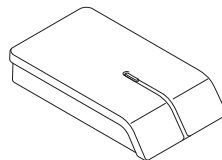


# Product and user information Gateway 16/17

## Intended use

- **The Gateways 16/17** are designed to operate as a communication interface between a domestic climate installation (e.g. boiler, heat pump, etc) and the controller.
- **The Gateway 16** supports a controller equipped with the communication protocol ON/OFF or OpenTherm.
- **The Gateway 17** supports a controller equipped with the communication protocol BSB.

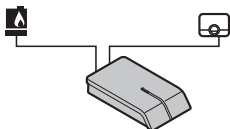


## Installation

The installation of the gateway must be performed by a qualified person.

**Note:** Consult your installer.

In case you install the Gateway yourself, strictly follow the attached installation instructions.



## Commissioning

For the commissioning of the Gateway is no special procedure required.

Consult the user manual of the room thermostat for more information if required.

## Reference documentation

A Gateway installation instruction will be provided in the box. On the label on the Gateway you will find the meaning of the LED indications.

The Gateway 16/17 will be a part of your climate system. Consult the product information of the controller, boiler, heat pump e.g. for more information.

## Cleaning

The Gateway 16/17 can be cleaned with a light moist cloth. Do not use any aggressive or abrasive agents.

## Trouble shooting

In case of any problems with your controller, gateway and/or climate installation will occur, please consult the user manual of your room thermostat or installation. Consult your installer or sales outlet for unsolved issues.

## Dismantling

Never open or dismantle the gateway. Consult you Installer or sales outlet in case of any problems.

## Disposal

The Gateway 16/17 is a regular low voltage electronic device.

Dispose the Gateway 16/17 in an environmentally friendly way, in accordance with local regulations.

## Technical specifications

Dimensions	
Width x height x depth (max. dimensions)	83 x 145 x 38 mm
Power supply	
Bus connection voltage	24V ± 5%
Maximum power consumption	4 W
Electrical connection (OpenTherm and RoomUnit bus)	
Maximum cable length	50 m
Maximum cable resistance	2 x 5 Ω
Ambient conditions	
Storage temperature	from -25°C to +70°C
Relative humidity	from 5% to 95%, condensation is not allowed
Operating conditions	from 0°C to 60°C
Insulation	
IP-classification	IP21

Compliant with standards	
NEN-EN-IEC 60335-1 2012	Household and similar electrical appliances
NEN-EN-IEC 60335-1 2012/C11 2014	
NEN-EN-IEC 60335-1 2012/A11 2014	
2014/30/EC	Low Voltage Directive (LVD)
2014/35/EC	Electro Magnetic Compatibility Directive (EMC)
2002/95/EC	Restriction of the use of certain Hazardous Substances in electrical and electronic equipment (ROHS)
2002/96/EC	Waste Electrical & Electronic Equipment (WEEE)
1907/06/EC	Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH )
EN 55022-2011	Information technology Equipment
EN 55024-2010	Immunity
EN 60950-1	Information Technology Equipment – Safety – Part 1: General requirements
EN 60068-2-6	Vibration test
EN 60068-2-27	Shock test
EN 60068-2-32	Drop test
OpenTherm	V3.1

ErP Fiche information (Controller connected to Gateway)	On modulating boiler	On modulating boiler, with outdoor sensor	On On/Off boiler
Class	V	VI	IV
Contribution to space heating energy efficiency	3%	4%	2%

## Manufacturer

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